

**AUSTRIAN FEDERAL MINISTRY OF FINANCE (BMF) and
The Joint Vienna Institute (JVI)
Administrative Reform in a Global Environment
Vienna, Austria
December 1 – 5, 2014
PROGRAM**

Monday, December 1

- 8:30 a.m. – 9:00 a.m. **Administrative Briefing**
Mr. Yuriy Makovetsky, Program Officer,
Joint Vienna Institute (JVI)
- 9:00 a.m. – 10:15 a.m. **Opening Session:**
Welcome Speech
Mr. Martin Schindler, Deputy Director, JVI
Overview of the Course
Ms. Gabriele Herbeck, Austrian Federal Ministry of
Finance (BMF) and Ms. Irina Bunda (JVI)
- 10:30 a.m. – 12:00 p.m. L-1 **Principles of Tax Administration Reform**
Ms. Bunda
- 2:00 p.m. – 3:30 p.m. L-2 **Tax Governance: The Austrian Experience**
Ms. Eva Schrittwieser (BMF)
- 3:45 p.m. – 5:15 p.m. L-3 **Tax and Customs Quality Management: Lessons
from the Austrian Experience**
Mr. Manfred Elmecker (BMF)

6:00 p.m. course reception at the JVI residence

Tuesday, December 2

- 9:00 a.m. – 10:30 a.m. L-4 **Challenges for National
Fiscal Policies in the Financial Crisis**
Mr. Phillip Päcklar (BMF)
- 10:45 a.m. – 12:15 p.m. L-5 **Shared Services in Austria (1): Principles and
Case Study “Procurement Agency”**
Mr. Martin Sailer (BMF) and
Ms. Dana Mitea (Procurement Agency)

2:00 p.m. – 3:30 p.m.	L-6	How to Reduce the Administrative Burden? International Evidence Ms. Bunda
3:45 p.m. – 5:15 p.m.	L-7	Administrative Burden Reduction: The Austrian Initiative/eGovernment. Case Study “Business Service Portal” Ms. Theresia Niedermüller (BMF)

Wednesday, December 3

9:00 a.m. – 10:30 a.m.	L-8	eGovernment: Austrian and EU Perspectives Mr. Wilhelm Schachel (BMF) and Mr. Herbert Wiesböck (Computing Agency)
10:45 a.m. – 12:15 a.m.	L-9	Shared Services in Austria (2): Case Study “Accounting Agency” Mr. Christian Ihle (BMF) and Mr. Florian Pock (Accounting Agency)
2:00 p.m. – 3:30 p.m.	L-10	Intergovernmental Fiscal Relations and Federalism Reform in Austria Mr. Anton Matzinger (BMF)
3:45 p.m. – 5:15 p.m.	L-11	Pension and Healthcare Reforms in Austria Ms. Sandra Kaiser (BMF) and Mr. Tobias Orischnig (BMF)

Thursday, December 4

9:00 a.m. – 12:15 a.m.	L-12	Budget Management and Budget Reform in Austria Ms. Friederike Schwarzenborfer (BMF)
2:00 p.m. – 5:15 p.m.	L-13	Performance Budgeting Management: Principles and Applications Mr. Stefan Kranabetter and Mr. Michael Kallinger (Federal Chancellery)

6:30 p.m. course dinner Griechenbeisl

Friday, December 5

9:00 a.m. – 10:30 a.m.	L-14	Is Parliament a Driver for Fiscal Governance and Administrative Reform in Austria? The Role of the Parliamentary Budget Office Mr. Helmut Berger (Parliamentary Budget Office)
11:00 a.m. – 12:30 p.m.	L-15	JVI Open Lecture: The Austrian Fiscal Advisory Council as Part of the Austrian Fiscal Framework: Roles, Impact, and Challenges Professor Bernhard Felderer, President of the Austrian Fiscal Advisory Council
12:30 p.m. – 1:30 p.m.		Feedback Session and Closing of the Course
